



Service Bulletin

File in Section: 08 - Body and Accessories

Bulletin No.: 11-08-49-001W

Date: April, 2018

TECHNICAL

Subject: Transport Mode On Message Displayed in Driver Information Center (DIC) and/or Battery Light is Flashing (Follow Procedure as Outlined Below)

Models: 2011-2018 Buick Regal
2012-2017 Buick Verano
2013-2018 Buick Encore
2014-2018 Buick LaCrosse
2016-2018 Buick Cascada, Envision
2010-2016 Cadillac SRX
2013-2018 Cadillac ATS, XTS
2014-2016 Cadillac ELR
2014-2018 Cadillac CTS Sedan (VIN A)
2015-2018 Cadillac Escalade Models
2016-2018 Cadillac CT6
2017-2018 Cadillac XT5
2010 Chevrolet Camaro
2016-2018 Chevrolet Camaro
2011-2015 Chevrolet Cruze
2016-2018 Chevrolet Cruze (VIN P)
2016-2017 Chevrolet Cruze (VIN B)
2011-2018 Chevrolet Volt
2012-2014 Chevrolet Orlando (Canada)
2012-2018 Chevrolet Sonic
2013-2018 Chevrolet Spark, Trax
2014 Chevrolet Silverado 1500
2014-2016 Chevrolet Spark EV
2014-2017 Chevrolet Caprice PPV, Corvette, Impala, Chevrolet SS
2018 Chevrolet Corvette, Impala
2014-2015 Chevrolet Malibu
2016 Chevrolet Malibu Limited
2016-2018 Chevrolet Malibu (VIN Z)
2015-2018 Chevrolet City Express, Colorado, Silverado, Suburban, Tahoe
2017-2018 Chevrolet Bolt EV
2018-2019 Chevrolet Equinox
2014 GMC Sierra 1500
2015-2017 GMC Canyon, Sierra, Yukon Models, Yukon XL Models
2017-2018 GMC Acadia
2018-2019 GMC Terrain

Attention: This Bulletin also applies to any of the above models that may be Export from North America vehicles.

This Bulletin has been revised to add the 2018-2019 Equinox and Terrain. Please discard Corporate Bulletin Number 11-08-49-001V.

Condition

Some customers may comment that there is a "Transport Mode On" message displayed in the DIC and/or the red battery light is flashing. The transport mode is intended for use on vehicles being shipped over long distances, and includes vehicles shipped into and outside of the United States and Canada.

Some products will be shipped from the assembly plant with the Transportation Mode On. The feature reduces the electrical load on the battery when the vehicle is parked, which extends the battery stand time.

To alert the operator that the mode is on, the red battery telltale will be flashing and if equipped with a DIC, it will display a Transport Mode On message. 24 hours after transport mode is turned on, with the vehicle Off, (with exception of 2015 Full-Size SUVs equipped with RPO AVF, and continuing in later model years without AVF) the key must be used to enter the vehicle, as the following functions will be disabled: Passive Entry, Remote Keyless Entry, Content Theft. For 2015 Full-Size SUVs (Cadillac Escalade models, Chevrolet Suburban, Tahoe, GMC Yukon Models), with RPO AVF, and continuing in later model years without AVF; the Remote Keyless Entry function will remain enabled during transport mode, allowing entry without a key. Exit lighting timers will function but will be reduced.

Note: For PEPS vehicles in transportation mode, the key fob will operate for the Start/Stop button, as long as the fob is inside the vehicle.

When the vehicle is running, the only difference in operation will be the DIC Message and Battery Telltale on. The Passive Entry and Remote Keyless Entry functions are restored with the ignition in run.

The intent of the feature is to prolong battery stand time. The mode SHOULD be left on and it is recommended to leave it on while the vehicle is in dealer inventory. Also a customer may want to use the mode if the vehicle is going to be stored. The method to turn the mode off is the same to turn the mode on. Refer to the section below for the method to turn the mode off and on.

Procedure

Note: Normal Vehicle Diagnostics and Service Procedures Should Not Be Performed when Transport Mode is Active. Turn Off Transport Mode Prior to Performing System Checks or Service Procedures.

When the Transport Mode is on (active), enter the vehicle using the steps below.

1. Attempt to unlock the vehicle with the FOB.
2. If the vehicle is not responding to the FOB, press the PEPS door handle switch a few times (if equipped) then attempt to unlock the vehicle with the FOB.
3. If the vehicle is not responding to the FOB, the key must be used to enter the vehicle.
4. Turn the Transport Mode on/off using the appropriate procedure below.

2017-2018 Chevrolet Bolt EV

To turn the Transport Mode On/Off, start the vehicle (as indicated by the green Ready light), activate the hazard flashers, press and hold the brake pedal, then press and hold the Start/Stop button at least 15 seconds. The "Transport Mode On/Off" message will appear on the DIC. Then turn the hazard flashers off. Allow the vehicle to sleep at least 2 minutes prior to restarting.

2016-2018 Buick Cascada

To turn the Transport (Logistic) Mode On/Off, it will be necessary to start the engine, activate the hazard flashers, hold the ignition key in the "Start" position for 20 seconds (the engine will not be started again). The "Transport Mode On/Off" will appear on the DIC.

2016-2018 Buick Envision / 2018-2019 Chevrolet Equinox, GMC Terrain

To turn the Transport Mode On/Off, it will be necessary to start the vehicle, press the brake pedal, activate the hazard flashers, hold the start button for at least 15 seconds. The Transport Mode On/Off message will be displayed on the DIC and the Battery Warning lamp will flash.

2015-2018 Chevrolet City Express Procedure

To turn the Transport Mode Off, it will be necessary to remove the X51A Fuse Block — Instrument Panel Cover, push down the shorting pin and turn the ignition key 2 times to the run position without turning the vehicle on. To put the Transport Mode back on, with ignition off, remove the X51A Fuse Block — Instrument Panel Cover, pull up the shorting pin, and turn the ignition key 2 times to the run position without turning the vehicle on. Confirm by message on display.

2011-2018 Vehicle Procedure (Excluding Buick Cascada, Buick Envision, Chevrolet City Express, Chevrolet Bolt EV)

To turn the Transport Mode On/Off, it will be necessary to start the vehicle, activate the hazard flashers, press the brake pedal (automatic transmission) or clutch pedal (manual transmission) then press and hold the Start/Stop button or turn the ignition key to the crank position for 15 seconds. (The engine will turn OFF on push button vehicles.) The same steps are used to turn on the feature.

Note: When removing the Chevrolet SS from Transport mode, the "Service Front Camera" message may appear in the DIC, no codes are set and should appear only one time. Cycle ignition once to clear. No diagnostics or repairs are required.

2010 Chevrolet Camaro Procedure

To turn the Transport Mode On/Off, it will be necessary to activate the hazard flashers, turn the ignition key to the crank position, and then hold it in the crank position for 15 seconds. The Transport Mode Off message will be displayed and the Battery light will turn off.

2010 Cadillac SRX Procedure

To turn the Transport Mode On/Off, it will be necessary to push and hold the Start/Stop button while the brake is applied for 15 seconds or until the Transport Mode Off message is displayed. For SRX, if Transport Mode is active, this causes the RKE system to only work when the ignition is On or the BCM is awake (approximately 20 minutes after ignition off).

Note: On vehicles that are shipped from the assembly plant with the transportation mode on, turning the feature off is included in the normal PDI process time. No additional warranty claims should be submitted to disable or enable this feature.

